



## **ShoreTel Receives a 2013 *Internet Telephony* Excellence Award**

*ShoreTel Sky Honored for Delivering Exceptional IP Communications Solutions*

**SUNNYVALE, Calif. – Sept. 4, 2013 – ShoreTel®** (NASDAQ: SHOR), the leading provider of brilliantly simple **unified communications** systems, including **business phone service, virtual office** and **enterprise mobility solutions**, today announced that TMC, a global, integrated media company, has named ShoreTel and its ShoreTel Sky® cloud-based communications solution as a recipient of the 2013 Internet Telephony Excellence Award presented by *INTERNET TELEPHONY®* magazine.

ShoreTel's cloud solution, ShoreTel Sky, is relied upon by more than 2,500 companies and 100,000 people. Whether clients need just the basics for a single location, or a sophisticated contact center solution with application integration, the ShoreTel Sky solution meets their needs. The pairing of innovative technology with expert professionals focused on delivering an outstanding customer experience is why ShoreTel Sky is one of the top rated UCaaS solutions on the market today.

"The time when a business phone system simply was a necessary cost of doing business has passed," said Keith Nealon, president of ShoreTel's cloud division. "Like every other technology investment, a modern business phone system is strategic and helps contribute dollars to the bottom line. Integration, intelligence and enablement are the keys to making this happen."

"On behalf of TMC and the editors of *INTERNET TELEPHONY* magazine, we are honored to grant ShoreTel an *INTERNET TELEPHONY* Excellence Award for its innovation in IP Communications," said Erik Linask, group editorial director of TMC. "ShoreTel Sky has demonstrated exceptional quality and proved itself worthy of this honor by improving business for its clients."

"Our judges were very impressed with the innovation displayed by ShoreTel through their ShoreTel Sky solution," said Rich Tehrani, CEO of TMC. "We look forward to seeing continued excellence from ShoreTel in the future."



Winners of the 2013 *INTERNET TELEPHONY* Excellence Award will be published in the September 2013 issue of *INTERNET TELEPHONY* magazine. For more information, please visit [www.tmcnet.com](http://www.tmcnet.com).

For more information about ShoreTel Sky, visit <http://www.shoretelsky.com>.

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### About ShoreTel, Inc.

ShoreTel, Inc. (NASDAQ: SHOR) is a provider of [business communication solutions](#) whose brilliantly simple [unified communications platforms](#), applications and [mobile UC solutions](#) promise a new rhythm of workforce engagement and collaboration. With costly complexity eliminated by design from its award-winning, all-in-one [IP phone system](#), [UC](#) and [contact center](#) solution, and its industry-leading [hosted phone system](#), workers enjoy a freedom and self-reliance that other providers can't match. Users have full control to engage and collaborate, no matter the time, place or device, for the lowest cost and demand on IT resources in the industry. ShoreTel is headquartered in Sunnyvale, Calif., and has regional offices and partners worldwide. For more information, visit [shoretel.com](http://shoretel.com) or [shoretelsky.com](http://shoretelsky.com).

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