



ShoreTel Inc. Opens Sales, Service and Research and Development Office in Bangalore

Bangalore, India – Sept. 25, 2014 – ShoreTel® (NASDAQ: SHOR), the leading provider of brilliantly simple phone systems and unified communications, today announced the opening of ShoreTel India in Bangalore as part of its Asia Pacific expansion. The office will provide sales, global support services, and research and development. ShoreTel is headquartered in Sunnyvale, Calif., and has regional offices and partners worldwide.

ShoreTel continues to make strategic investments to support its growth plans. One important investment is ShoreTel India, which involves the company leveraging India's world-class technical talent in Bangalore to further the development and support of existing and next-generation ShoreTel products and solutions. ShoreTel plans to continue to grow its Bangalore office over time.

"As the company's growth continues, we're pleased to expand our investments in Asia Pacific with ShoreTel India," said Don Joos, president and CEO of ShoreTel. "The engineering, sales and support teams will be working closely with their counterparts around the world, to enable us to continue to provide innovative solutions that meet the needs of our customers worldwide."

"The new India office is another step in ShoreTel's global expansion, and will enable us to more quickly gain market share and capitalize on new market opportunities in the region," said Frederic Gillant, vice president and managing director of Asia Pacific for ShoreTel.

Shri. S R Patil, Minister of P & S, IT, BT and Science & Technology will formally inaugurate the facility located on Sarjapur-Marathahalli Outer Ring Road on 26th Sept 2014.

About ShoreTel

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple IP phone systems and unified communications solutions. Its award-winning on-premises IP-PBX solution and cloud-based hosted phone system eliminate complexity and improve productivity. Recognized for its industry-leading customer experience and support, ShoreTel's innovative business phones, application integration, collaboration tools, mobility, and contact center applications enable users to communicate and collaborate no matter the time, place or device, with minimal demand on IT resources. ShoreTel is headquartered in Sunnyvale, Calif., and has regional offices and partners worldwide. For more information, visit www.shoretel.com.

Legal Notice Regarding Forward-Looking Statements

ShoreTel assumes no obligation to update the forward-looking statements included in this release. This release contains forward-looking statements within the meaning of the “safe harbor” provisions of the federal securities laws, including, without limitation, statements about providing research and development, sales, and global support services, continuing to make strategic investments to support growth plans, leveraging talent in Bangalore, statements by Don Joos and Frederic Gillant and statements regarding future growth of the office. The forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those projected. The risks and uncertainties include the intense competition in our industry, our reliance on third parties to sell and support our products, our ability to continue to grow our cloud-based solutions, our ability to grow or maintain our premise products, supply and manufacturing risks, the impact of outages or security breaches, uncertainties related to international operations, our ability to control costs as we expand our business, our ability to attract, retain and ramp new personnel, potentially longer sales cycles, uncertainties inherent in the product development cycle, ability of third parties to successfully market and sell our products, uncertainty as to market acceptance of new products and services, the potential for litigation in our industry, the uncertain impact of global economic conditions, including impact on customers’ purchasing decisions, and other risk factors set forth in ShoreTel’s Form 10-K for the year ended June 30, 2014.

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